

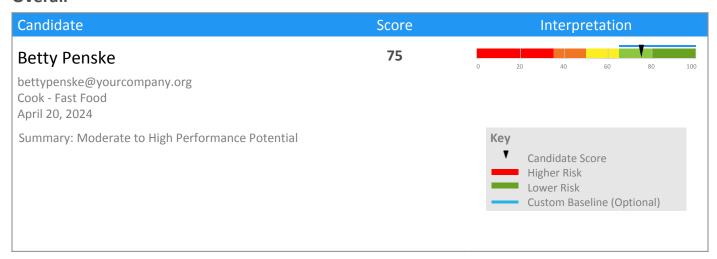
Candidate: Betty Penske
Assessment: Cook - Fast Food
April 20, 2024
Prepared for: Susan Bookman

HR Avatar Data Collection Account

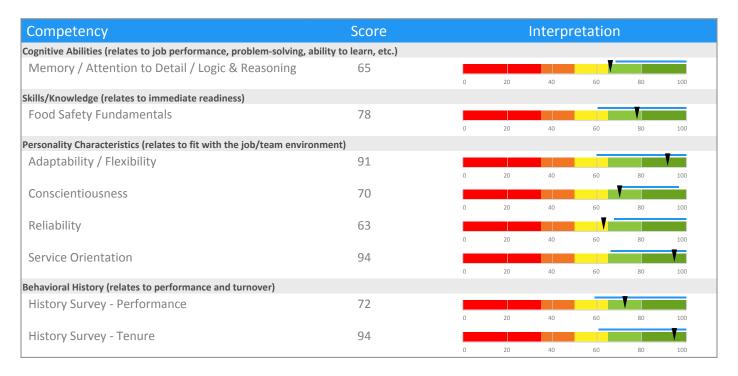
Test Results and Interview Guide

The Cook - Fast Food assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

Overall

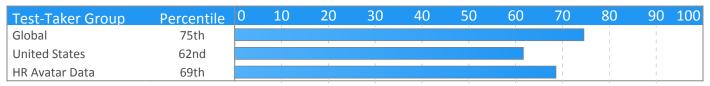


Competency Summary



Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.





Assessment Overview

This assessment provides scores for a number of important factors and competencies that are related to success on the job. Scores are presented based on their potential impact on job performance.

Scores are presented individually on a scale of 0-100. In most cases, including the overall score, higher scores represent higher expected job performance. However, for some competencies, either extreme low or extreme high scores indicate a risk of lower performance. Refer to the interpretation section of each competency for additional information.

Individual competency scores are also combined into a single overall score. Please note that individual competencies are weighted differently, depending on their type, and on fine adjustments based on data from the US Government's Occupational Data Network (O*Net).

Each competency measured includes one or more suggested interview questions, in an easy-to-use format. These questions should be used for additional probing, especially when the score shows an area of relative weakness.

Some of the competencies measured evaluate preferences for doing (or not doing) specific activities. Scores for these competencies can be used to evaluate job-fit.

We wish to emphasize that the data contained in this report should be used as part of a comprehensive process for evaluating job candidates. Additional data should include in-person interviews, job tryouts, resume review, and background checks.

Detail

Candidate: Betty Penske, bettypenske@yourcompany.org

Assessment: Cook - Fast Food

Authorized: April 20, 2024, by Susan Bookman, HR Avatar Data Collection Account, sue.bookman@richardson.biz

Started: April 19, 2024, 11:52:39PM EST Completed: April 19, 2024, 11:52:39PM EST

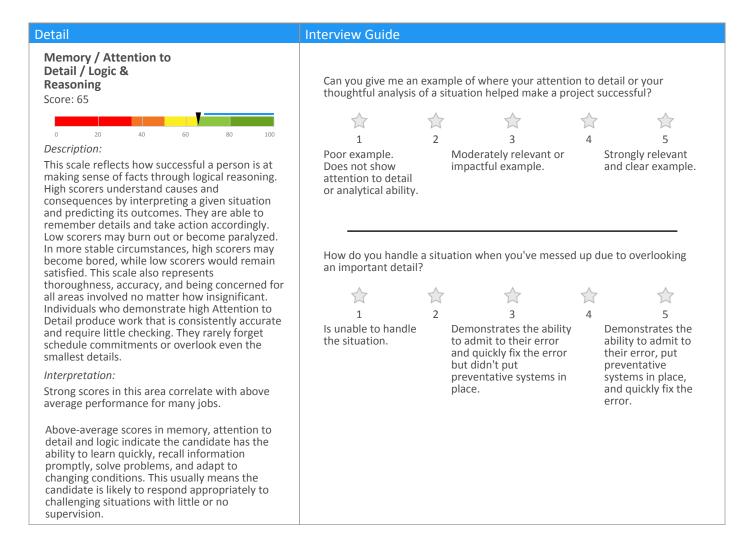
Overall Score: 75

Cognitive Abilities Detail

This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using HR Avatar's simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.

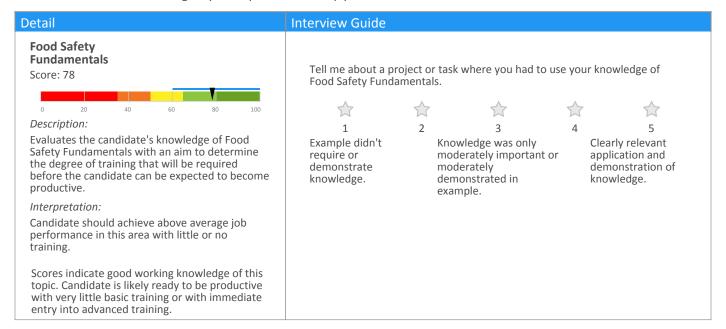
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Knowledge and Skills Detail

This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.



Candidate thrives

change and has

multiple ways to

when things

cope.



Personality Characteristics Detail

as very flexible and easy-going. However, they

certain circumstances.

may often be perceived as too easy-going under

This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

Detail Interview Guide Adaptability / Flexibility Score: 91 Would you rather work in a job where the work is predictable or one where activities are constantly changing? Why? 20 40 Description: This scale reflects how accepting a person is of 2 3 5 1 4 frequent or substantial changes in his or her job Resistant and fearful of Becomes paralyzed Comfortable with requirements and how they adjust to those by change. Or change, or appears to change, though changes. Changing work requirements usually disregards the feels some stress or live for change. causes stress and puts pressure on an individual change and anxiety. Usually to adapt. High scorers usually thrive under continues same able to stay changing work conditions, while low scorers may path. focused. burn out or become paralyzed. In more stable job circumstances, high scorers may become bored, while low scorers would remain satisfied. Interpretation: How do you feel when things change at work? How do you cope? The candidate's score in this area should contribute to enhanced overall job performance. W W Thrives on change. Able to remain focused and 1 3 5 positive in times of significant change. Sees self

Candidate gets

frustrated and

doesn't have an

effective way to

cope.

Candidate recognizes

that they struggle and

has one quality way to

cope.

Detail

Conscientiousness

Score: 70



This scale reflects the amount of pride a person takes in producing quality work products. Additionally, it demonstrates the degree to which an individual will work hard to achieve goals and solve critical problems in the organization. High scores on this scale indicate a person will be diligent in their work and use all necessary sources to solve problems. Low scores on this scale indicate a person may be unenthusiastic about work and may struggle with complex tasks and challenges.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Takes pride in performing quality work. Motivated by challenging goals and tasks, financial reward, and/or recognition, and willing to work hard to succeed. Focused on understanding and following guidelines, personal achievement, and meeting or exceeding quality and production standards.

Interview Guide

Tell me about a time when you went above and beyond the call of duty to achieve a difficult goal or challenge. What motivated you to put forth the extra effort?



2

3

4

5

Poor or weak Moderate example. Ro real Some extra effort evident.

Strong example. Clearly applied extra effort. Well organized in approach.

How do you react when you are faced with obstacles while trying to achieve a goal? How do you overcome them?



3

 \Diamond

5

Reaction: Overwhelmed

Struggles to come up with a clear way to overcome the obstacle and doesn't demonstrate hard work.

Reaction: ready but not excited

Candidate shows they are able to overcome the obstacle but only by doing the bare minimum.

Reaction: excited and ready

Candidate shows they are able to overcome the obstacle by putting in extra effort and being diligent.



Detail

Reliability Score: 63



Description:

This scale reflects the degree to which an individual is able to be trusted and maintain consistent quality performance. High scores on this scale indicate a person who can be trusted to do what they say, always follows through, and never breaks their promises. Low scores on this scale indicate a person who would likely brush off timelines and responsibilities, and is known for being inconsistent.

Interpretation:

The candidate's score in this area indicates neither a positive nor a negative impact on performance.

Responses indicate the candidate a moderate level of trustworthiness and consistency in performance. Is likely to meet commitments and to earn the respect of peers in doing so. Additional supervision during critical or high importance assignments may be warranted initially.

Interview Guide

Describe a time when someone relied on you and you were successful.



Candidate has never been in this situation or has never been successful.



Candidate describes a time someone relied on them for something easy and they followed through on that commitment.



Candidate describes a time someone relied on them for something substantial and they followed through on that commitment.

5

Describe a time when you were unable to follow through on a promise. How did you handle that situation? Why didn't you follow through?



Candidate was unable to follow through due to circumstances under their control. They did nothing to correct the situation.



3 Candidate was unable to follow through due to circumstances under their control. They apologized and regained the trust back.



5 Candidate was unable to follow through due to circumstances out of their control. They apologized and regained the trust back.

W

Service Orientation

Score: 94



Description:

This scale reflects the degree to which an individual recognizes and meets customers' needs. High scores on this scale indicate a person who makes themself available for others and cares about them. They show a level of understanding, dedication, and the ability to be proactive. Low scores on this scale indicate a person who has difficulty recognizing the needs of others, often preoccupied with their personal needs, and may find some customers to be unreasonable.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Holds a strong desire to understand customer needs and do whatever it takes to resolve customer issues. Likely to deliver exceptional customer service that delights the customer, greatly improves customer satisfaction and customer relationships, and strengthens the reputation of the organization. Demonstrates a strong level of understanding, dedication, and the ability to be proactive.

What appeals to you about being in a customer service role?



1 Doesn't find the role appealing.



Has quality reasoning for applying but doesn't show they will enjoy



working in a customer service role.

3



Ties their passions and skills into why they applied for a customer service role.

What is your experience with multitasking? How were you able to handle doing multiple things at once?



1

Has no or minimal multitasking experience. Is unable to handle doing multiple things at once.



Has experience multitasking. Uses one quality skill to handle doing multiple things at once.



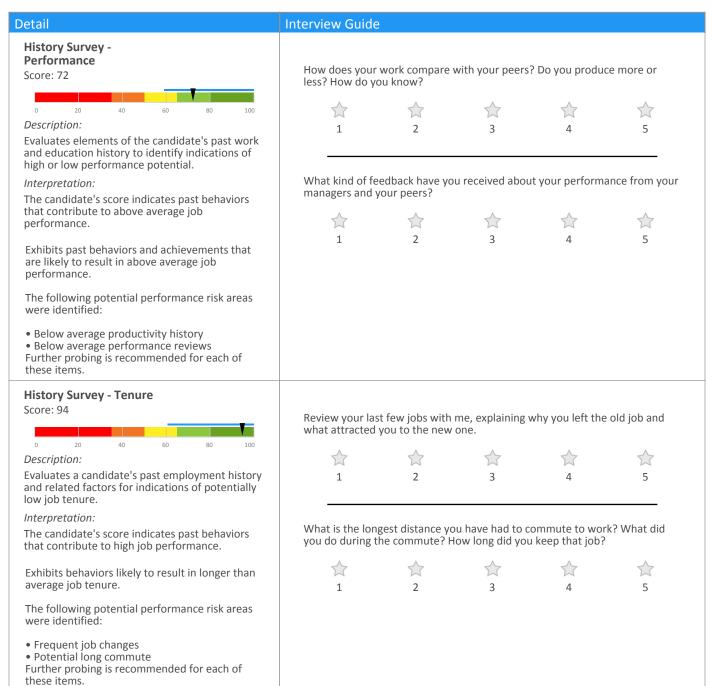
Has a lot of experience multitasking. Uses multiple quality skills to handle doing multiple things at once.

5



Behavioral History Detail

This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate's past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.





Identity Confirmation Photos

The following photos of the candidate and any identification were uploaded during the assessment session.

Photo Analysis Results						
- Risk:	Medium risk of cheating based on image inconsistencies					
- Percent match among processed faces	100%					
- Total images processed	17					
- Total images with valid faces	14 (82%)					
- Total pairs of faces compared	13					
- Pairs in which faces matched	13 (100%)					









Pre/Post-Test Photo

ID Photo

In-Test Error Detected (No Face Detected)

In-Test Error Detected (No Face Detected)









In-Test Error Detected (No Face Detected)

In-Test Photo

In-Test Photo

In-Test Photo





In-Test Photo

Pre/Post-Test Photo

Minimum Qualification Guidelines - from O*Net

The following are suggestions from O*Net, the United States government's occupational information network, regarding prerequisites for this job type.

Item	
Educational Achievement	High School
Job-Related Training	Less than 6 Months



Report Preparation Notes

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the
 assessment is scored. As additional instances are completed, the comparative data may change. You can always update a
 report to the current values by clicking on "Recalculate Percentiles" within the online results viewing pages at
 www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O*NET), which is funded by the U.S. Federal Government U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) as a primary source of occupational information. The O*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O*NET, visit http://www.onetcenter.org.
- O*Net Standard Occupational Code (SOC) Used: 35-2011.00
- O*Net Version: 26.3
- Sim ID: 8080-8, Key: 0-0, Rpt: 13, Prd: 3132, Created: 2024-04-20 04:52 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko



Score Calculation Detail

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptability / Flexibility	91.7923	Z-Statistic	1.7862	5.2649
Conscientiousness	70.0159	Z-Statistic	0.3344	5.6895
Food Safety Fundamentals	78.0245	Z-Statistic	0.8683	31.0557
History Survey - Performance	72.3122	Z-Statistic	0.4875	7.7639
History Survey - Tenure	94.6326	Z-Statistic	1.9755	7.7639
Memory / Attention to Detail / Logic & Reasoning	65.7307	Z-Statistic	0.0487	31.7836
Reliability	63.1057	Z-Statistic	-0.1263	5.8806
Service Orientation	94.5536	Z-Statistic	1.9702	4.7979
Weighted Average of Cor		0.6765		
Mean applied to Raw We		0.0000		
Standard Deviation appli		1.0000		
Normalized Raw Score:		0.6765		
Mean:		65.0000		
Standard Deviation Used		15.0000		
Final Overall Score:		75.1480		



Notes

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