

Candidate: **Betty Penske** Assessment: Social / Human Service Assistant (Short) Completed: September 1, 2024 Prepared for: Susan Bookman HR Avatar Data Collection Account

Test Results and Interview Guide

The Social / Human Service Assistant (Short) assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

Proprietary and Confidential



Overall

Score			Interpretation					
84	0	20	40	60	80	100		
	0	20	40	00	00	100		
	Key	/						
reliability.	=	Hig Lo	gher Risk wer Risk		tional)			
	84	84 。 • Key	84 0 20 reliability. Key ▼ Ca Lot	84 0 20 40 reliability. Key ▼ Candidate S Higher Risk Lower Risk	84 ⁰ ²⁰ ⁴⁰ ⁶⁰ ⁶⁰ ⁶⁰ ⁶⁰ ⁶⁰ ⁶⁰ ⁶⁰ ⁶	84 0 20 40 60 80 Key Candidate Score Higher Risk		

Competency Summary

Competency	Score			Interpr	etatior	า	
Cognitive Abilities (relates to job performance, problem-solving	, ability to learn, etc.)						
Analytical Thinking and Attention to Detail	91						
		0	20	40	60	80	100
Skills/Knowledge (relates to immediate readiness)							_
Social Work Fundamentals	91						
		0	20	40	60	80	100
ersonality Characteristics (relates to fit with the job/team envi	ronment)					_	
Adaptability	86						
		0	20	40	60	80	100
Customer Service Mindset	80						
		0	20	40	60	80	100
Drive	92						
		0	20	40	60	80	100
Integrity	10						
		0	20	40	60	80	100
Resilience	72						
		0	20	40	60	80	100
Teamwork	73						
		0	20	40	60	80	100
ehavioral History (relates to performance and turnover)						_	
History Survey - Performance	72						
		0	20	40	60	80	100
History Survey - Tenure	86						
		0	20	40	60	80	100
motional Intelligence (relates to situational judgment, perform	ance and teamwork)						_
Empathy and Emotional Self-Control	95						
		0	20	40	60	80	100

Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.

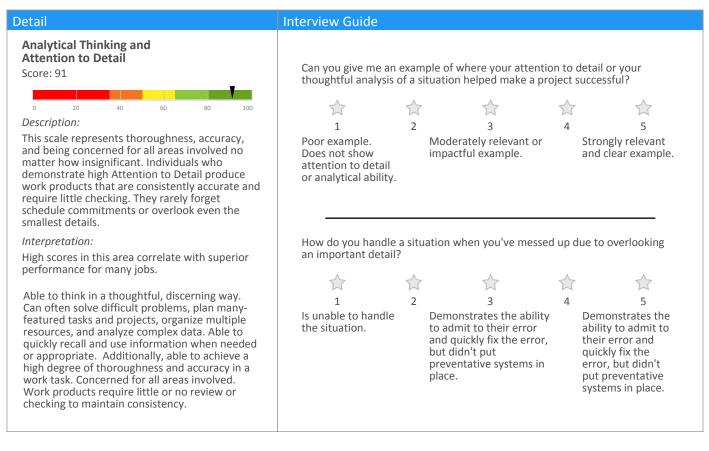
Test-Taker Group	Percentile	0	10	20	30	40	50	60	70	80	90	100
Global	84th										i	
United States	69th									1	I I	
HR Avatar Data	77th		I				I					

Detail

Candidate:	Betty Penske, bettypenske@yourcompany.org
Assessment:	Social / Human Service Assistant (Short)
Authorized:	September 1, 2024, by Susan Bookman, HR Avatar Data Collection Account, sue.bookman@richardson.biz
Started:	September 1, 2024, 12:52:27AM EST
Completed:	September 1, 2024, 12:52:27AM EST
Overall Score:	84

Cognitive Abilities Detail

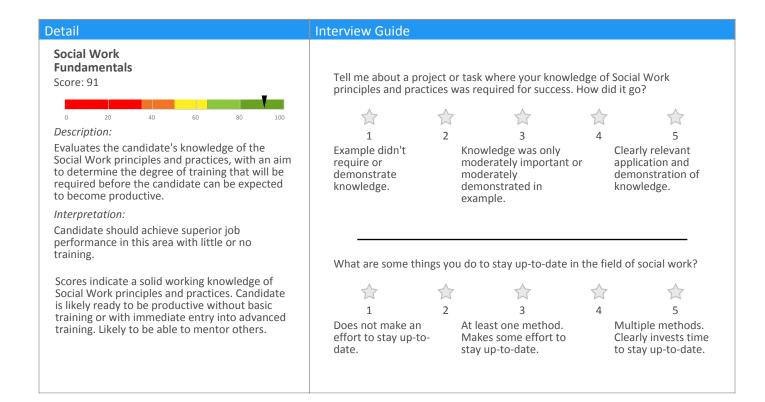
This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.



Knowledge and Skills Detail

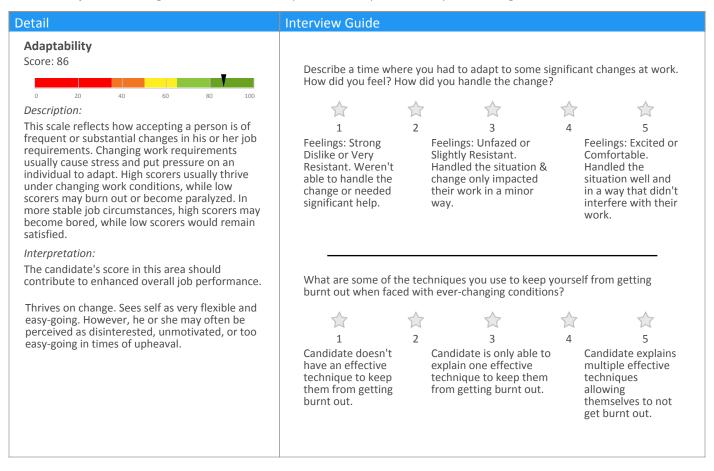
This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.

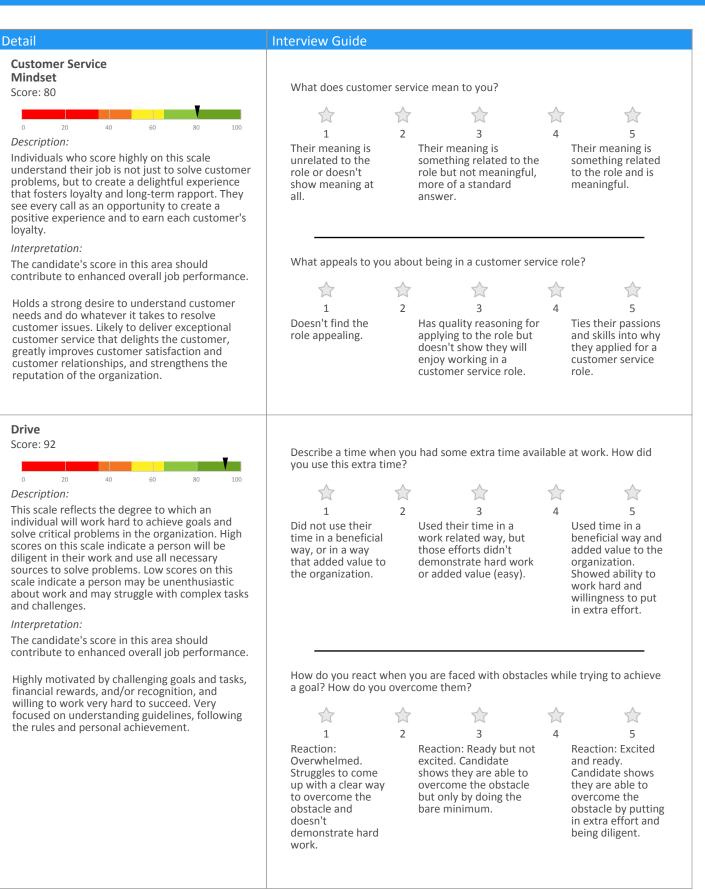
Continued on next page.



Personality Characteristics Detail

This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

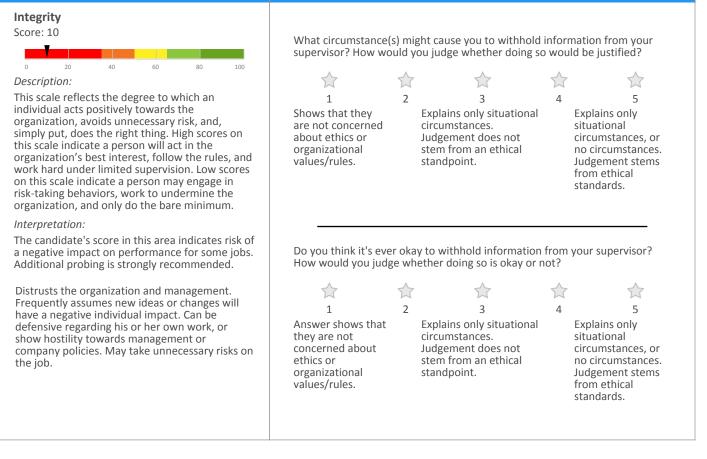








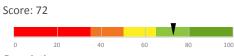
Interview Guide





Detail





Description:

This scale reflects the degree to which an individual can withstand adversity, bounce back from difficult events, and be persistent in doing work tasks despite difficulties that come their way. High scores on this scale indicate a person will likely be able to deal with difficult situations with ease, perceive they have control over events in their life, and continue to push forward to achieve goals. Low scores on this scale indicate a person may claim that mistakes/failures were out of their control. Low scorers tend to not cope well with on-the-job stress and don't put in the extra effort to achieve success when obstacles come their way.

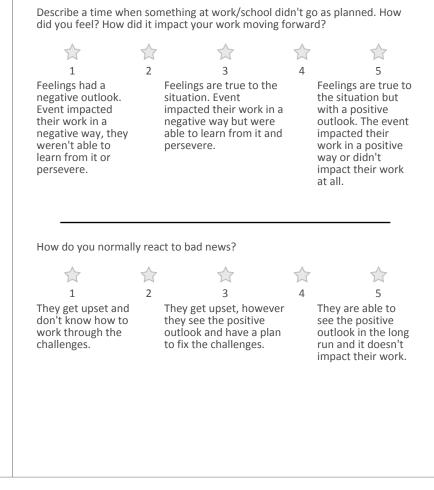
Please note that resilience is not a fixed trait. Unlike many other personality characteristics, resilience can be developed over time. Additionally, multiple factors can influence how resilient a person is within a specific situation. In recognition of these features, additional probing using suggested interview questions is strongly recommended.

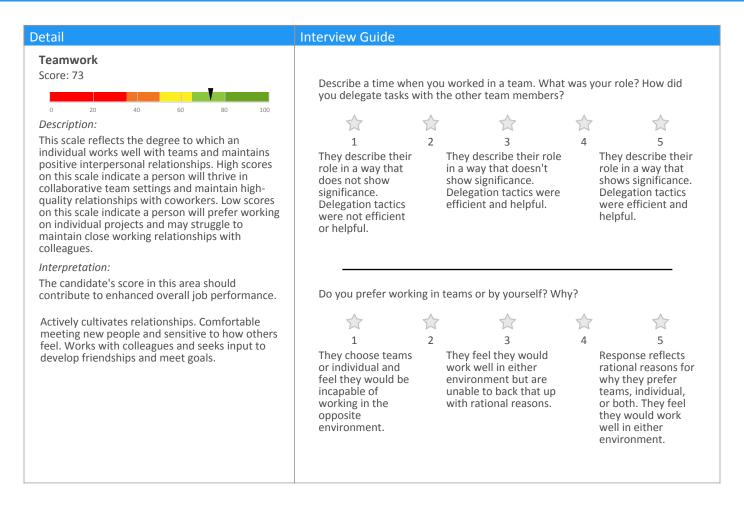
Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Responses indicate that the candidate can effectively work through difficulties at work by exhibiting positive emotions and the ability to take control of events. Candidate can likely push forward to achieve their goals, even when obstacles come their way.

Interview Guide





Behavioral History Detail

This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate"s past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.

Continued on next page.

etail	Interview Guid	e			
History Survey - Performance Score: 72	How does you less? How do y	r work compare /ou know?	with your peers	? Do you produ	ce more or
	~	~	~	~	~
<i>Description:</i>	X	2	24	24	2
Evaluates elements of the candidate's past work and education history to identify indications of high or low performance potential.	1	2	3	4	5
Interpretation:	What kind of f	eedback have yo	ou received abou	ut your perform	ance from you
The candidate's score indicates past behaviors	managers and	your peers?			
that contribute to above average job performance.	5	5	5	5	57
performance.	1	2	3	4	5
Exhibits past behaviors and achievements that are likely to result in above average job performance.	Ţ	L	5	7	5
The following potential performance risk areas were identified:					
 Below average productivity history Below average performance reviews Further probing is recommended for each of these items. 					
History Survey - Tenure Score: 86	Review your la what attracted	st few jobs with I you to the new	me, explaining one.	why you left the	e old job and
0 20 40 60 80 100 Description:	\sim	\sim	\sim	\sim	\sim
Evaluates a candidate's past employment history and related factors for indications of potentially low job tenure.	1	2	3	4	5
Interpretation:					
The candidate's score indicates past behaviors that contribute to high job performance.	What is the lor you do during	ngest distance yo the commute? H	ou have had to o low long did you	commute to wor a keep that job?	k? What did
Exhibits behaviors likely to result in longer than	5	5	5	5	5.5
average job tenure.	1	2	3	4	5
The following potential performance risk areas were identified:					
 Frequent job changes 					

Emotional Intelligence Detail

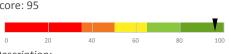
This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

Continued on next page.

Phr avatar

Detail

Empathy and Emotional Self-Control Score: 95



Description:

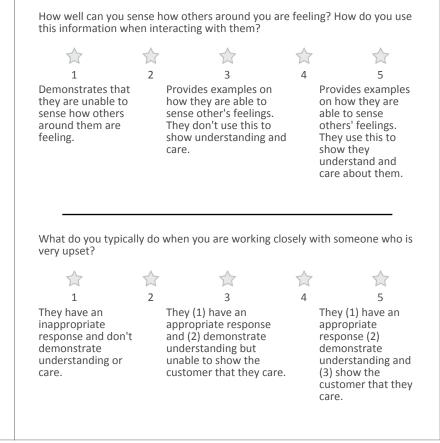
This scale reflects both the ability to sense and understand other people's feelings, feel sympathy for others, and see things from other people's point of view, and the ability to manage the desire to satisfy urges or impulses, showing restraint and managing behaviors to ensure appropriate and effective interactions with others.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates exceptional strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be very effective at demonstrating to customers or coworkers that they understand and care about them, resulting in significantly improved customer loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.

Interview Guide





Identity Confirmation Photos

The following photos of the candidate and any identification were uploaded during the assessment session.

Photo Analysis Results	
- Risk:	Medium risk of cheating based on image inconsistencies
- Percent match among processed faces	100%
- Total images processed	17
- Total images with valid faces	14 (82%)
- Total pairs of faces compared	13
- Pairs in which faces matched	13 (100%)





Pre/Post-Test Photo

ID Photo







In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



In-Test Photo



In-Test Photo



In-Test Photo



In-Test Photo



Pre/Post-Test Photo

Report Preparation Notes

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the assessment is scored. As additional instances are completed, the comparative data may change. You can always update a report to the current values by clicking on 'Recalculate Percentiles' within the online results viewing pages at www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O*NET), which is funded by the U.S.
 Federal Government U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) as a primary source of occupational information. The O*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O*NET, visit http://www.onetcenter.org.
- O*Net Standard Occupational Code (SOC) Used: 21-1093.00
- O*Net Version: 26.3
- Sim ID: 15056-1, Key: 0-0, Rpt: 13, Prd: 5897, Created: 2024-09-01 05:52 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko

65.0000

15.0000

84.1011

Score Calculation Detail

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptability	86.1289	Z-Statistic	1.4086	4.2581
Analytical Thinking and Attention to Detail	91.3457	Z-Statistic	1.7564	26.7183
Customer Service Mindset	80.1917	Z-Statistic	1.0128	4.2826
Drive	92.7187	Z-Statistic	1.8479	4.4294
Empathy and Emotional Self-Control	95.8787	Z-Statistic	2.0586	6.7124
History Survey - Performance	72.9417	Z-Statistic	0.5294	6.7124
History Survey - Tenure	86.7219	Z-Statistic	1.4481	6.7124
Integrity	10.0000	Z-Statistic	-3.6667	4.6130
Resilience	72.5575	Z-Statistic	0.5038	4.4294
Social Work Fundamentals	91.3156	Z-Statistic	1.7544	26.8494
Teamwork	73.3324	Z-Statistic	0.5555	4.2826
Weighted Average of Co	mpetency Z-Scores:			1.2734
Mean applied to Raw We		0.0000		
Standard Deviation appli	ed to Raw Weighted Avg:			1.0000
Normalized Raw Score:				1.2734

Mean:

Standard Deviation Used:

Final Overall Score:



Notes

(This area is intentionally blank - it's reserved as space for your notes.)