

# Test Results and Interview Guide

Candidate: Richard Wantsajob

Assessment: Sales Representative - Services (with PowerPoint,

Spanish)

Completed: October 26, 2024

Prepared for: Sara Maple

Example Company

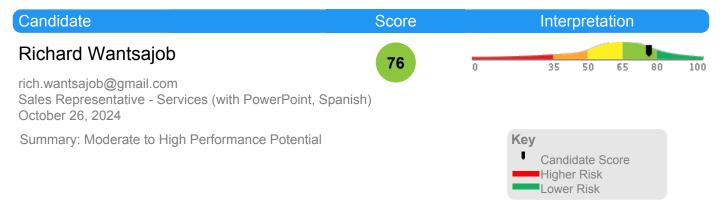
# What's Included

- Overall Score
- Competency Summary Table
- Comparison Matrix
- Detailed Competency Results with Interview Guide

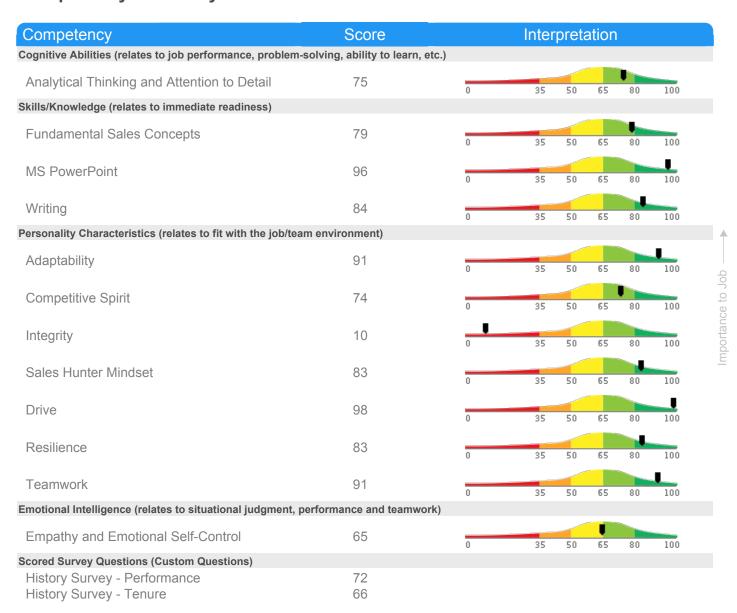
Important Note: The Sales Representative - Services (with PowerPoint, Spanish) assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.



#### Overall



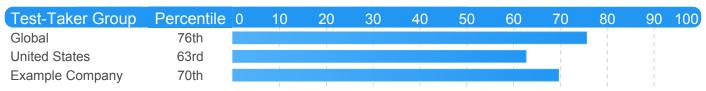
# **Competency Summary**





# Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.





Candidate: Richard Wantsajob, rich.wantsajob@gmail.com
Assessment: Sales Representative - Services (with PowerPoint, Spanish)

Authorized: October 26, 2024, by Sara Maple, Example Company, qamailsaram.mike@hravatar.com

Started: October 25, 2024, 9:21:10 PM EDT Completed: October 25, 2024, 9:21:10 PM EDT

Overall Score: 76

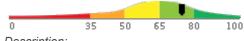
# **Cognitive Abilities Detail**

This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.

#### Detail

# Analytical Thinking and Attention to Detail

Score: 75



#### Description:

This scale indicates both the capacity to think in a thoughtful, discerning way, to solve problems, utilize resources, analyze data, and apply attention to detail. Individuals who demonstrate high amounts of analytical thinking are able to recognize patterns rapidly, navigate through problems, and resolve difficult problems systematically. Individuals who demonstrate high attention to detail produce work products that are consistently accurate and require little checking. They rarely forget schedule commitments or overlook even the smallest details.

#### Interpretation:

Strong scores in this area correlate with above average performance for many jobs.

Usually able to think in a thoughtful, discerning way. Capable of solving difficult problems, planning many-featured tasks and projects, organizing multiple resources, and analyzing complex data with only occasional assistance. Usually able to quickly recall and use information when needed or appropriate. Additionally, can usually achieve a high degree of thoroughness and accuracy in work tasks.

### Interview Guide

Describe a time when you were given a problem without a lot of guidance or information. How did you handle that situation?



ve





Unable to problem solve with ease, use a systematic approach, or utilize resources. Was not thoughtful.

Demonstrates the ability to (1) problem solve with ease and (2) utilize resources. Doesn't do so systematically. Was thoughtful.

Demonstrates the ability to (1) problem solve with ease, (2) use a systematic approach, and (3) utilize resources. Was thoughtful.



# **Knowledge and Skills Detail**

This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.

#### Detail

#### Interview Guide

# Fundamental Sales Concepts

Score: 79



#### Description:

Evaluates the candidate's knowledge of basic sales principles and practices, with an aim to determine the degree of training that will be required before the candidate can be expected to become productive.

#### Interpretation:

Candidate should achieve above average job performance in this area with little or no training.

Scores indicate good working knowledge of basic sales principles and practices. Candidate is likely ready to be productive with very little basic training or with immediate entry into advanced training.

Tell me about a specific deal or sales situation where your knowledge of selling principles and practices helped you make the sale. How did it go?



Example didn't require or demonstrate knowledge.



Knowledge was only moderately important or moderately demonstrated in example.



5 Clearly relevant application and demonstration of knowledge.

W

#### **MS PowerPoint**

Score: 96



#### Description:

Evaluates the candidate's understanding of powerpoint concepts and ability to perform basic tasks using MS PowerPoint software.

#### Interpretation:

Candidate should achieve superior job performance in this area with little or no training.

Scores indicate a solid working knowledge of MS PowerPoint. Candidate is likely ready to be productive without training for low to moderate complexity presentation preparation tasks.

Tell me about a project or task where you needed to create, maintain, or update a PowerPoint presentation. What did the presentation include and how did it go?



Little or no experience with presentations.



Weak description of project and/or knowledge of tool.



Clear description of project and presentation / PowerPoint knowledge.



#### Writing Score: 84

35 80 100 65

#### Description:

The ability to be concise, friendly, and accurate when drafting written communications.

#### Interpretation:

Superior writing skills can positively impact performance in many jobs.

Significantly above average. Conveys ideas accurately in a clear, concise and succinct format. See writing sample section of report for raw essay(s) submitted.

- · Raw computed score: 80
- Computed score confidence: 75
- Approximate Word Count: 247

Please see below to view the essay submitted.

#### Interview Guide

Are you comfortable when you need to express yourself through writing? Do you feel confident you can get the right message across? Tell me about a project or task where your writing skills were required for success. How did it go?



Not confident in own writing ability. Prefers speaking.



Somewhat confident in own writing ability. Writes frequently.



Very confident in ability to write. Has received compliments on clarity of written correspondences.

W

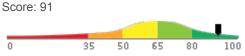
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# **Personality Characteristics Detail**

This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

# Detail

# **Adaptability**



#### Description:

This scale reflects how accepting a person is of frequent or substantial changes in his or her job requirements. Changing work requirements usually cause stress and put pressure on an individual to adapt. High scorers usually thrive under changing work conditions, while low scorers may burn out or become paralyzed. In more stable job circumstances, high scorers may become bored, while low scorers would remain satisfied.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Thrives on change. Sees self as very flexible and easy-going. However, he or she may often be perceived as disinterested, unmotivated, or too easy-going in times of upheaval.

#### Interview Guide

What are some of the techniques you use to keep yourself from getting burnt out when faced with ever-changing conditions?

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burnt out.

have an effective technique to keep

them from getting

Candidate doesn't

Candidate is only able to explain one effective technique to keep them from getting burnt out.



Candidate explains multiple effective techniques allowing themselves to not

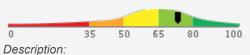
get burnt out.

W



#### **Competitive Spirit**

Score: 74



This scale indicates the degree to which an individual is driven by a desire to win, to achieve objectives, and to outperform their peers. Competitiveness is the tendency to evaluate one's performance in comparison to others. It is characterized by a desire to do better than others, enjoying situations that can lead to a clear winner, and thriving in an environment where people are differentiated by accomplishments.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Likes to compete. Derives self-esteem from winning and will spend extra effort to succeed. Comfortable competing with peers.

#### **Interview Guide**

How do you like working with really competitive people? Do you think it impacts your motivation?



Explains they do not work well with competitive people and it leaves them unmotivated.



Explains they work well with competitive people but their motivation is hindered.

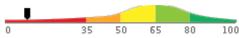


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Explains they work well with competitive people and that it helps their motivation.

# Integrity

Score: 10



#### Description:

This scale reflects the degree to which an individual acts positively towards the organization, avoids unnecessary risk, and, simply put, does the right thing. High scores on this scale indicate a person will act in the organization's best interest, follow the rules, and work hard under limited supervision. Low scores on this scale indicate a person may engage in risk-taking behaviors, work to undermine the organization, and only do the bare minimum.

#### Interpretation:

The candidate's score in this area indicates risk of a negative impact on performance for some jobs. Additional probing is strongly recommended.

Distrusts the organization and management. Frequently assumes new ideas or changes will have a negative individual impact. Can be defensive regarding his or her own work, or show hostility towards management or company policies. May take unnecessary risks on the job.

Describe an ideal person who has high integrity. What traits does that person have that set them apart?



The person: (1) does the right thing even under challenging circumstances



The person: (1) does the right thing even under challenging circumstances, (2) is honest OR has strong principles



The person:(1) does the right thing even under challenging circumstances, is (2) honest, and (3) has strong principles

W



#### **Sales Hunter Mindset**

Score: 83



Individuals who score highly on the Sales Mindset competency are inclined to be gogetters, seeking out new customers and new opportunities and pursuing them with enthusiasm and determination. They can tolerate higher stress levels and are not easily discouraged. They also expect to be

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

rewarded for producing results.

Prefers seeking new customers to supporting existing ones. Thrives in high pressure sales situations. Expects to be rewarded for results rather than simply effort. Has high assertiveness and self-confidence.

#### Interview Guide

How do you define a successful first meeting with a prospect?



Their definition of a successful meeting does not match with the organization's goals.



Describes a meeting where they have a positive interaction but no mention of gathering information to move the sale forward.

W

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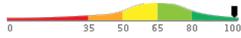


Describes a meeting where they have a positive interaction with the prospect and gathers information to move the sale forward.

5

#### **Drive**

Score: 98



#### Description:

This scale reflects the degree to which an individual will work hard to achieve goals and solve critical problems in the organization. High scores on this scale indicate a person will be diligent in their work and use all necessary sources to solve problems. Low scores on this scale indicate a person may be unenthusiastic about work and may struggle with complex tasks and challenges.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Highly motivated by challenging goals and tasks, financial rewards, and/or recognition, and willing to work very hard to succeed. Very focused on understanding guidelines, following the rules and personal achievement.

How do you respond when the going gets tough and it seems like you and your team are facing a nearly impossible task?

W

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They are unenthusiastic. They respond by working to their expectations or less due to being overwhelmed.



Their feelings are neutral. They respond by working hard to achieve the goal.



They are enthusiastic. They respond by working hard to achieve the goal and by using all necessary sources.

W



#### Resilience

Score: 83



This scale reflects the degree to which an individual can withstand adversity, bounce back from difficult events, and be persistent in doing work tasks despite difficulties that come their way. High scores on this scale indicate a person will likely be able to deal with difficult situations with ease, perceive they have control over events in their life, and continue to push forward to achieve goals. Low scores on this scale indicate a person may claim that mistakes/failures were out of their control. Low scorers tend to not cope well with on-the-job stress and don't put in the extra effort to achieve success when obstacles come their way.

Please note that resilience is not a fixed trait. Unlike many other personality characteristics, resilience can be developed over time. Additionally, multiple factors can influence how resilient a person is within a specific situation. In recognition of these features, additional probing using suggested interview questions is strongly recommended.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Responses indicate that the candidate can effectively work through difficulties at work by exhibiting positive emotions, having control over the events, being proactive, remaining hopeful, and learning from the experience. Candidate can always be expected to push forward to achieve their goals, even when obstacles come their way.

#### Interview Guide

Tell me about a time you tried to reach an aggressive goal that you failed to achieve. What was the reason you missed the goal?



Their answer revolves around outside forces (boss, economy, coworkers, etc.) They do not take responsibility.



Their answer is a mix of what they could have done better and how others could have helped impact their goal.

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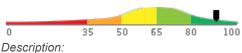


Their answer revolves around them and what they could have done better to set themselves up and achieve the goal.



#### **Teamwork**

Score: 91



This scale reflects the degree to which an individual works well with teams and maintains positive interpersonal relationships. High scores on this scale indicate a person will thrive in collaborative team settings and maintain high-quality relationships with coworkers. Low scores on

relationships and maintain high-quality relationships with coworkers. Low scores of this scale indicate a person will prefer working on individual projects and may struggle to maintain close working relationships with colleagues.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Actively cultivates and maintains relationships. Able to quickly establish rapport with new acquaintances and accurately sense others' feelings. Maintains positive relationships with colleagues and uses them to achieve work outcomes and meet goals.

#### Interview Guide

Describe a time when you worked in a team. What was your role? How did you delegate tasks with the other team members?



They describe their role in a way that does not show significance. Delegation tactics were not efficient or helpful.



They describe their role in a way that doesn't show significance. Delegation tactics were efficient and helpful.



They describe their role in a way that shows significance.
Delegation tactics were efficient and

helpful.



# **Emotional Intelligence Detail**

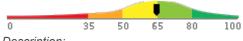
This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

#### Detail

## Interview Guide

#### **Empathy and Emotional Self-**Control

Score: 65



#### Description:

This scale reflects both the ability to sense and understand other people's feelings, feel sympathy for others, and see things from other people's point of view, and the ability to manage the desire to satisfy urges or impulses, showing restraint and managing behaviors to ensure appropriate and effective interactions with others.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be effective at demonstrating to customers or coworkers that they understand and care about them, resulting in improved customer loyalty, stronger work relationships, and reduced levels of conflict in the workplace.

What do you typically do when you are working closely with someone who is very upset?











They have an inappropriate response and don't demonstrate understanding or care.

They (1) have an appropriate response and (2) demonstrate understanding but unable to show the customer that they care.

They (1) have an appropriate response (2) demonstrate understanding and (3) show the customer that they care.

# Scored Survey Detail

This section provides additional detail on the candidate's scored survey responses. Potential caution areas (if any) are specified in each detail section.

#### Detail

#### Interview Guide

#### **History Survey -Performance**

Score: 72

#### Description:

Evaluates elements of the candidate's past work and education history to identify indications of high or low performance potential.

Exhibits past behaviors and achievements that are likely to result in significantly below average job performance. Additional probing in this area is highly recommended.











No examples or rationale given.

Weak connection between past and future.

Clear connection between past and future.



#### Interview Guide Detail **History Survey -**Tenure What are some of the reasons you have left previous jobs? Score: 66 Description: \$ W Evaluates a candidate's past employment 1 3 5 history and related factors for indications of potentially low job tenure. Many different Circumstances for Reasonable reasons. Blames leaving generally rationale or employer. credible or somewhat circumstances clearly outside outside control. contról.

# Writing Sample(s)

During the assessment, the candidate was asked to write one or more passages. The text they wrote is included in the table below for review.

Writing Sample - Question	Response
Please write an essay describing the keys to creative writing.	This is a sample essay. In a real test situation, the candidate or test taker would write an essay as a part of their assessment, in response to the question associated with this entry. All reports will share their writing as received. In some cases, our artificial intelligence engine will process their response to create a numerical score. Our system also checks for plagiarism, both among previously submitted essays, and the broader Internet. Additionally, spelling, grammar, and style checks are performed.  Essay typically are from 150 to 600 words. They can be written in response to an explicit question, or they can be free-form responses to general questions.



# **Identity Confirmation Photos**

The following photos of the candidate and any identification were uploaded during the assessment session.

# Photo Analysis Results

note raining the research				
- Risk:	Medium risk of cheating based on image inconsistencies			
- Percent match among processed faces	100%			
- Total images processed	17			
- Total images with valid faces	14 (82%)			
- Total pairs of faces compared	13			
- Pairs in which faces matched	13 (100%)			









Pre/Post-Test Photo

ID Photo

In-Test Error Detected (No Face Detected)

In-Test Error Detected (No Face Detected)







In-Test Photo



In-Test Photo



In-Test Photo







Pre/Post-Test Photo



# **Report Preparation Notes**

- Hiring decisions should never be based on a single source of information. The most effective use of this
  assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review,
  interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average)
  and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored
  equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria.
  However, percentile scores can often be useful in comparing specific candidates against one another and with a
  group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time
  the assessment is scored. As additional instances are completed, the comparative data may change. You can
  always update a report to the current values by clicking on 'Recalculate Percentiles' within the online results
  viewing pages at www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance
  from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores
  above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O\*NET), which is funded by
  the U.S. Federal Government U.S. Department of Labor/Employment and Training Administration
  (USDOL/ETA) as a primary source of occupational information. The O\*NET database contains information on
  hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research.
  These data are used in preparing descriptive information as well as setting relative weights between
  competencies used in calculating the overall score. For additional information about O\*NET, visit
  http://www.onetcenter.org.
- O\*Net Standard Occupational Code (SOC) Used: 41-4011.00
- O\*Net Version: 26.3
- Sim ID: 16308-1, Key: 0-0, Rpt: 91, Prd: 7309, Created: 2024-10-26 01:21 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko



# **Score Calculation Detail**

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptability	91.8625	Z-Statistic	1.7908	3.5888
Fundamental Sales Concepts	79.0900	Z-Statistic	0.9393	9.4520
Empathy and Emotional Self-Control	65.3175 I	Z-Statistic	0.0212	7.0890
History Survey - Performance	72.1997	Z-Statistic	0.4800	7.0890
History Survey - Tenure	66.7502	Z-Statistic	0.1167	7.0890
Competitive Spirit	74.1216	Z-Statistic	0.6081	3.7439
Integrity	10.0000	Z-Statistic	-3.6667	4.0208
MS PowerPoint	96.0830	Z-Statistic	2.0722	9.4520
Sales Hunter Mindset	83.4093	Z-Statistic	1.2273	3.6220
Drive	98.9677	Z-Statistic	2.2645	3.7439
Analytical Thinking and Attention to Detail	75.1620	Z-Statistic	0.6775	25.6872
Writing	84.4993	Z-Statistic	1.3000	8.1228
Resilience	83.8754	Z-Statistic	1.2584	3.6442
Teamwork	91.6641	Z-Statistic	1.7776	3.6553
Weighted Average of (		0.7877		
Mean applied to Raw \		0.0000		
Standard Deviation ap		1.0000		
Normalized Raw Score		0.7877		
Mean:		65.0000		
Standard Deviation Used:				
Final Overall Score:		76.8161		



# **Notes**

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